

Simon Smith

Head of Care Standards, ERS Medical

ERS Medical is proud to have signed the Armed Forces Covenant which shows our commitment to those who serve (Regular and Reservists) or who have served in the Armed Forces, and their families.

This commitment means we will actively seek to find the right position for the right person. We are Armed forces friendly and understand that the experience you gained in the Forces is what sets you up for an exciting future within our organisation.

Our core values are closely aligned to those of HM Forces, which puts us in a unique position before you even start to look for possible employment within ERS Medical. Using these core values and ours will see a partnership which can deliver excellence.

Simon Story



Following 23 years in the Royal Air Force in a Transport and Logistics position Simon joined ERS Medical in January 2014.

Simon left the RAF wanting a complete change that would offer new challenges whilst still using the skills he had obtained in the military. After 5 years volunteering with the East of England Ambulance Service, Simon discovered he had a real interest in medicine, specifically pre-hospital ambulance so enrolled on a 2-year certificate in Emergency Medical Care with the University of East Anglia which saw him take up a position at Norvic Ambulance. After working for Norvic Ambulance, Simon secured a position with ERS Medical.

His dedication, professionalism and commitment while at ERS Medical have seen him be promoted through the business into his current role of Head of Care Standards, overseeing all quality and compliance for the organisation.

Simon's role at ERS is all about promoting and maintain high standards. Leading the care team and providing skilled care whilst taking responsibility for the safeguarding of patients. Skills such as problem solving, working within a team that Simon developed in the RAF have been useful in his position and the culture of honesty and determination that was found in the military is similar to that of ERS Medical

“Simply put, I would recommend ERS to other service leavers in a heartbeat (medical pun intended). ERS gives ex-forces personnel an opportunity to make a difference and be a force for good with often very vulnerable people. It also offers them an identity to be proud of, something some will long for as they leave what has been their lives for a long time.” Simon Smith - Head of Care Standards – ERS Medical