



Winter resilience planning 2022/23

Bolster your patient transport service for winter.

As we look forward to winter, we anticipate there will be a lot of demand on Non-Emergency Patient Transport Services to support the increasing patient discharge volumes, driven by the COVID-19 backlog and seasonality. We can support the discharge process by providing additional support with experienced crews focused on patient experience and quality.

Bed blocking costs the NHS £400 per day, per patient. This can add up to over £151m each month, across all Acute Trusts*.

There is a significant cost associated to delayed patient discharge, which is a strong reason to prepare early and effectively with winter planning. By investing in some dedicated discharge crews operating at an average cost of £400 per day, patients could be discharged in a timely manner, saving the cost of an extra night stay in hospital. A dedicated discharge crew would be able to transport multiple patients in one day, thereby generating a positive return as well as a positive patient and staff experience.

Our services will suit all mobility needs. We have qualified, regulated, caring crews and fully equipped, recently acquired vehicles.

Building Non-Emergency Patient Transport resilience and having dedicated winter resources can play a crucial role in timely discharge - freeing up vital hospital beds and helping with the whole system recovery.

This year, it's imperative to build your transport resilience even earlier as we know these challenges get worse in the Winter. ERS Medical can offer *competitive rates*, particularly if planning occurs early enough to ensure resources are secured for your requirements.

*Acute Daily Discharge Sitrep, May 2022. 378,000 patients residing in hospital when they no longer meet the criteria.

Why us?

We're a national patient transport provider, but pride ourselves on a regional approach for each of our NHS customers and their patients. With 1300+ colleagues, our teams (including our crews and control room staff) have a good knowledge of their local areas, its roads and challenges being faced by local hospitals.

We have a robust fleet of over 500 vehicles including stretcher, seated and wheelchair-friendly ambulances. ERS Medical crews are trained to FREC NHS standard qualifications.

We operate from 24 sites across the country - from the north in Durham through to the south in London - each with local management.

CQC Registered

We comply to national ambulance standards and are CQC registered in all our operating regions, with a good or outstanding rating.

Trusted provider to the NHS

As an established provider to the NHS, we already work with over 250 NHS organisations. Each year, for almost a million patients, we are the vital link in the healthcare system that gets them where they need to be.

We deliver a reliable and caring service that puts our patients at the heart of what we do.



94% of our patients are “extremely likely” or “likely” to recommend our service to friends and family.

Additionally, over the last two years, we have supported the NHS with their pandemic response by providing vehicles, crews and mutual aid. We've also delivered nearly half a million doses of the COVID-19 vaccine.

Let us help your Patient Transport Team get ahead of the winter pressures facing us all. Book early to guarantee availability and avoid disappointment.

Email: winterresource@ersmedical.co.uk

 @ERS Medical
Follow us on LinkedIn
www.ersmedical.co.uk

